



YOUR ORDER

Please find your order enclosed.

We would like to take this opportunity to thank you for ordering from Great British Outfitters, and we hope that you have been delighted with the excellent service our company endeavours to give.

Visit us again at www.gboutfitters.co.uk

For advice and assistance please contact us on **0844 858 4587**.



EXCHANGES & RETURNS

In the unlikely event that the goods supplied are not what you expected, you must return them to us in an unused and unsoiled condition, complete with their original packaging, within 7 days of receipt.

Please be aware that items can be only be returned for an exchange / refund if they are **unused** and in their **original packaging** and have all of the barcode tags intact, so please don't remove them if your thinking of sending them back. Any seals and shrink-wrap must be intact and clothing, shoes and accessories must have labels or tags attached (please **do not** put tape or labels on the goods packaging). If either the goods or the packaging are not in a re-salable state, then we may decline your exchange / refund request. If faulty footwear is being returned, please ensure that they have been cleaned of excess mud first. For health & safety reasons we are unable to process dirty products.

Refunds will be credited to you via your original method of payment and an email will be sent to confirm when this has been done. To help us deal with your return quickly please provide us with the following information:

Were you the Original Purchaser? YES NO (if No please also fill out the Purchaser Details)

ORDER NUMBER

It's on your receipt

Name

Purchaser's Name

Telephone

Purchaser's Telephone

Address

Purchaser's Address

Returned Item	Exchange	Refund	Fault (Please Describe)

PLEASE ENSURE YOU HAVE FILLED IN THE ORDER NUMBER. WE ARE UNABLE TO PROCESS ANY RETURNS WITHOUT AN ORIGINAL ORDER NUMBER. Failure to provide requested information, may cause delays in dealing with your return.

RETURN ADDRESS:

GB OUTFITTERS, FARADAY HOUSE, STATION ROAD, WASHINGTON, TYNE & WEAR, NE38 7LW, UK

Contact us on **0844 858 4587** or email enquiries@gboutfitters.co.uk.

GB Outfitters Limited Company Reg No. 08246877